



Clinical Applications Services Specialist – Echo/Vascular

DESCRIPTION

Our Clinical Application Services team supports and services our hospital clients by providing product and workflow reviews, onsite and remote applications training and structured reporting configurations.

Responsibilities

- Provide applications level training (remotely and onsite).
- Site\Department Discoveries: Review and analyze clinical workflows, including systems and processes.
- Conduct multiple clinical content configuration sessions with clients in which their configuration requests are analyzed and discussed and the resulting configurations reviewed.
- Work with customer on completing configuration sign off.
- Assist with clinical testing of solution for customer and for R&D.
- Serve as key onsite clinical resource during implementation\go live.
- Provide product educational programs to hospital clients.
- Provide clinical support for sales.
- Provide second level support as a clinical expert for the Help Desk.
- Participate in the creation of training materials, educational materials, best practice policies and product manuals.
- Gather and provide feedback from clients and partner staff to ensure product development meets market and customer requirements.
- Perform informatics and engineering product validation as assigned.

WORK ENVIRONMENT

Work is performed at home or remotely with equipment and software supplied by the company. Web conferencing technologies are used to deliver configuration and training sessions. 50% - 75% travel is required.

QUALIFICATIONS

- 5+ years as a registered cardiology sonographer and/or vascular sonographer
- Must be RDCS and/or RVT
- 5+ years in Cardiology/Vascular large hospital setting
- Experienced in writing preliminary cardiology and/or vascular reports
- Experience in training departmental staff



- Strong physician interaction
- Experience in cardiology/vascular department workflow to include modality/modality work list
- Good overall and general IT knowledge is preferred
- Knowledge of EMR platforms and clinical workflows preferably Cerner
- Ability to work independently
- Strong attention to detail
- Must be organized and able to multi task
- Must be a quick learner especially with new processes and software applications
- Must possess good training and presentation skill sets
- Ability to travel (75%) Travel is based on need and can vary month-to-month.
- Excellent interpersonal skills, specifically working with co-workers, customers, and managers
- Excellent verbal and communication skills
- Basic Windows, Excel and PowerPoint
- Capable of creating and initiating training documentation

Please email your resume to information@ascendhit.com with the job title in the subject line. Due to the high number of applicants, only those selected for an interview will be contacted.

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