

# ASCEND CV

## Remote Connectivity & Monitoring



### Cardiovascular Reporting for an Environment of Change

*Cardiovascular care is changing at an unprecedented rate. Cardiovascular IT solutions supporting hospital workflow now need to anticipate evolving requirements as they arrive. With new cardiovascular procedures and models of care, healthcare providers are challenged to deliver improved outcomes, maximize revenue, and reduce operational costs, while achieving a high level of satisfaction for their clinical staff.*

### Monitor, Manage and Support

Installation of the ASCEND CV solution includes SolarWinds® N-central®, the #1 rated remote monitoring and management automation platform for IT professionals. With N-central, ASCEND service and support staff can remotely and securely connect to and monitor customer devices; proactively addressing and fixing issues on client servers, all from a single management console. This robust integration ensures ASCEND delivers reliable and successful support to all users, at all times.

### About ASCEND CV

Growing workload, declining reimbursement, increasing regulation, and demand for reports within minutes make the need for accurate and efficient clinical reporting and access to useful data greater than ever. ASCEND CV addresses these challenges by delivering a comprehensive portfolio of multimodality cardiovascular structured reporting and workflow solutions designed to leverage existing enterprise systems and devices critical to cardiovascular workflow. The solution anticipates modality-specific workflows and satisfies all clinical requirements. Its unified, comprehensive clinical knowledge base spans cardiovascular procedure types and provides continuity across the continuum of care.

### Features

- All-in-one automated monitoring, management and support solution
- Remote control/direct support expedites issue response timeIntuitive consistent UI facilitates at-a-glance troubleshooting
- Accessible and distributable audit logs
- Patch discrepancy identification
- Automated reporting
- Client side access to monitoring and audit tools
- Data communication is maintained securely and privately using ISO-27001-certified data centers that comply with HIPAA and other industry specific policies
- No PHI is saved or recorded on the N-central server
- The connection between ASCEND and the client is encrypted end-to-end

### Benefits

- MONITOR  
Proactively identify potential problems
- MANAGE  
Easy, automatic remote onboarding, automated maintenance, and standard reports
- SUPPORT  
Resolve issues faster
- SECURE  
Multilevel security to protect every point in the remote connection path

# DETAILED AUDITING CAPABILITY

The screenshot displays the Ncentral console interface for a specific device. The left sidebar contains navigation menus for Views, Dashboards, Actions, Reports, My Links, Configuration, and Administration. The main content area is titled 'DEVICE DETAILS' and includes sections for 'RECENT TICKETS', 'ACTIVE ISSUES', and 'SYSTEM INFORMATION'. The 'ACTIVE ISSUES' section lists items like 'System Warranty' and 'MSIS Check'. The 'SYSTEM INFORMATION' section provides details such as 'LAST DISCOVERY', 'SYSTEM NAME', 'IP ADDRESS', and 'WARRANTY STATUS'. On the right, there are two charts: 'MEMORY UTILIZATION BY TOP 5 PROCESSES' (a bar chart) and 'APPROVED PATCHES SUMMARY' (a pie chart showing counts for various patch states like 'Installed', 'Not Installed', etc.).

# IMMEDIATE NOTIFICATION OF ISSUES

The screenshot shows the 'LABRADOR TESTING CON' section of the Ncentral console, displaying a table of 'DEVICE - SERVERS'. The table has columns for 'Filter', 'Device Name', 'Agent Status', 'Applying Compliance', 'Backup Date', 'Backup Manager Error', 'Backup Manager Status', 'Connectivity', 'CPU', 'Disk', 'HTTP', 'HTTPS', 'Memory', 'Patch Status', and 'IO'. Each row represents a server with various status icons (green, yellow, red) indicating health and compliance levels. A sidebar on the left provides navigation options for Views, Dashboards, Actions, Reports, My Links, Configuration, and Administration.

# TIGHTLY CONTROLLED ACCESS

The screenshot displays the 'ALL DEVICES' section of the Ncentral console. It shows a table of devices with columns for 'SO', 'Customer / Site', 'Remote Control', 'Tools', 'Name', 'Network Address', 'Status', 'Device Class', 'Agent Version', 'Logged In User', and 'Features'. A circular callout highlights a specific device, 'WIN-FULLSEC', and shows a detailed view of its access controls, including 'Permissions', 'Appletypes', 'Applets', 'Applet Properties', 'Applet Settings', 'Applet Scripts', and 'Applet Actions'. The sidebar on the left contains navigation menus for Views, Dashboards, Actions, Reports, My Links, Configuration, and Administration.



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