

# ASCEND Catalyst



## Cardiovascular Reporting Training and Support

*Cardiovascular care is changing at an unprecedented rate. Cardiovascular IT solutions supporting hospital workflow now need to anticipate evolving requirements as they arrive. With new cardiovascular procedures and models of care, healthcare providers are challenged to deliver improved outcomes, maximize revenue, and reduce operational costs, while achieving a high level of satisfaction for their clinical staff.*

ASCEND Health Information Technology's ASCEND CV features ASCEND Catalyst, a real-time engagement application embedded within ASCEND CV to support users directly in their workflow. Easy, one click access provides immediate assistance from product professionals for real-time training and support needs\* – resolving issues quickly and resulting in increased clinician efficiency and satisfaction.

ASCEND Catalyst makes product support convenient and hassle free. ASCEND CV users can easily trigger support requests with a single click from within the patient study. ASCEND Catalyst provides a safe and secure HIPAA compliant platform for discussing case specifics with support representatives. Robust features allow users to leverage multiple asynchronous and real-time communication channels including desktop sharing.



## Features & Benefits

- **Workflow integration**  
ASCEND Catalyst's direct integration within the structured reporting solution ensures the active case is available during any training or support conversation.
- **On-demand**  
ASCEND's clinical and informatics specialists are now a click away – ready to help provide supplemental training and to answer questions related to reporting functionality.
- **Single session across multiple devices**  
Catalyst features session persistence meaning within the same case and conversation, users can transfer between devices
- **Communication method of choice**  
Users may choose from a variety of communication platforms for their interactions with training and support staff – Catalyst supports notifications via widely accepted mediums including push to mobile, desktop, text message, and email.
- **Fully secure and HIPAA compliant**  
All data both at rest and in transit is secured with strong encryption and includes robust audit and archival capabilities consistent with HIPAA's requirements.

\*Support lines are staffed during extended business hours, Monday through Friday.

## About ASCEND CV

Growing workload, declining reimbursement, increasing regulation, and demand for reports within minutes make the need for accurate and efficient clinical reporting and access to useful data greater than ever. ASCEND CV addresses these challenges by delivering a comprehensive portfolio of multimodality cardiovascular structured reporting and workflow solutions designed to leverage existing enterprise systems and devices critical to cardiovascular workflow. The solution anticipates modality-specific workflows and satisfies all clinical requirements. Its unified, comprehensive clinical knowledge base spans cardiovascular procedure types and provides continuity across the continuum of care.

Featuring applications to optimize workflow and enhance clinical content for procedure reports, ASCEND CV's robust architecture empowers superior clinical reporting. The vendor agnostic solution ensures quick adoption and ease of use through the professional efforts of a dedicated customer service team and real-time engagement tool embedded within the solution to provide user support directly within the workflow.

## Workflows and Knowledge Bases

- Adult Echo/Stress
- Cardiac Cath Lab and Invasive Vascular
- Cardiovascular CT
- Cardiovascular MR
- Electrophysiology
- Noninvasive Vascular
- Nuclear Cardiology/Stress
- Pediatric and Fetal Echo



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